



Recent Customer Feedback as it was written. (Original Forms available to view on request)

We had an excellent ride and will definitely recommend to friends. If we are back in the beacons we would look to come again!
The biggest of thank you's to our amazing guides, who looked after us very well. It went above expectations - given the very challenging weather conditions on the day of our hike, we were kept safe and were very well looked after. Our guides also kept up morale and were very supportive of the charity fundraising element of our trek too.
A well paced walk with a leader who was confident and professional, and lots of local knowledge
I had a fantastic day out, the day was pitched perfectly, and you designed a route to challenge appropriately, but that could be amended if necessary. The climbs were great, and everyone was rewarded with a fantastic descent. There was enough coaching that I felt I improved significantly through the day, too. Thanks again!
Thanks for yesterday had a great time great route and thanks for all the tips I'm sure i will be doing it again
Very enjoyable and interesting walk despite the weather
Many thanks for making this charity event possible, we had a great experience
We had a wonderful weekend of mountain biking. Top class guiding, helpful advice and brilliant routes. Thoroughly recommend it
It was all excellent - guiding, MTB advice, the routes, the guides relaxed approach.
Great bikes, trail, advice & patience. Started terrified, finished exhilarated. Totally hooked!
Brilliant guided ride for a mixed ability group. Planned & pitched perfectly & supported as necessary with excellent technical advice. We were challenged just enough & loved it, thank you.
Pitched it perfectly. Responded to needs of the group, adapted as necessary, gave excellent technical advice, really helpful, without being patronising or annoying! We all learnt a lot and had a fantastic time!
Absolutely brilliant: full day's riding, pitched it just right, interesting climbs and really fun and challenging descents. Definitely coming back for more
We all really enjoyed the walk, even with little visibility at times and hopefully we can get together again in the not too distant future for another walk. It was great not to have to map read all the time or read directional instructions. Everyone said what easy company you were to have around and how well you looked after us.
I just want to say thanks for today, we both really enjoyed it even though it looked like we didn't. Thanks for your hints and tips into mountain biking they were very helpful to me and for your patience.
Thank you so much for your hard work and support. Please pass on my thanks to all who were involved – you made the event a great success
Everything met expectations and above. I can't thank the team enough for their experience, ideas and support for our event
Brilliantly led introduction to Mountain Biking. Perfectly pitched ride for the mixed ability of the group. The bikes were top notch. Everyone had a great time, and a pleasure to deal with. Highly recommended!
Really good fun and relaxed.
We had a great walk leader thanks very much.
Excellent walk leader, relaxed and sociable, organised and led the walk well
It was a lovely walk, we had a good day and a very friendly and efficient leader
Completely met our expectations... the riding on each of the 2 days was well tailored to our abilities (and fitness!), which would always be a challenge with a mixed group!
Thanks for everything it all worked out really well a lot of people slept well on Thursday
Exceeded expectations!!!
Thanks again for today, it was great indeed! All the best
After the very fine and good walking throughout this walk the final mile through scruffy gates and narrow tracks was rather disappointing. But, the walk was a very good one and it was led in a careful and professional way
Yes, they had another great day with fabulous weather to top it off
The ride was great and it certainly met our expectation, we will 100% be coming back for more. Guide was great too and was very patient with us, please thank them for making our ride so enjoyable. See u soon.
Thoroughly enjoyable. I received very good feedback from the rest of the group too – particularly from those who I hadn't

expected to be thrilled with it
It was very pleasant and enjoyable walk. Some of us found it a bit hard but that is just lack of fitness.
Excellent walk and leader. Would have enjoyed a full day's walk as it was quite a way to drive (from our house)
The flexibility that could be tackled over the 2 days was great. Had a brilliant time with a first class guide
Very many thanks for looking after us so very well over the last 2 days. Fantastic. The route was great - a challenge - with some really memorable runs. Many thanks. Till next time.
I had a really fantastic time. The small snippets of advice given prior to each different aspect of the ride were very helpful and I really enjoyed the entire afternoon. It was physically challenging but wonderful fun and has introduced me to something I hope to do more of in the future. I cannot consider any improvements, fantastic guide, good company and very positive and very knowledgeable.
Many thanks for an excellent day mountain biking yesterday. An excellent and interesting trip - a challenge but not one with chicken runs! Beautifully judged. Thank you too for the tips on how to meet the challenges of the very uneven surfaces.
Exactly as expected
Continues to impress with knowledge of the area and what we are capable of. I love it that each trip has got harder than the previous one so we are always being pushed whilst at the same time having immense fun. The guide's power to control the weather is now legendary.
The activity was exactly what we had asked for. Meeting us at the hotel & escorting us all to the start worked well. Apart from the weather, I would not have changed much. Some more local stories / information may have been nice but I appreciate that it was not the weather for standing and chatting.
Exceptional ride. Wasn't sure what to expect but it was really good, lots to see, good explanation around the track
Your 2 Mountain Leaders did an excellent and professional job for us. We would definitely not hesitate to use your services again
Ride was great. Loved hearing the history & some side stories as we pass certain places. Felt very comfortable. Ride may have been a bit long for my fitness level, but you have to start somewhere!!
Met expectations – had a thoroughly enjoyable time. The distance and duration were ideal for the group. Enjoyed the information about biking technique/tips, more of that would have been welcome
Very much above expectation which was great. We loved the fact that everything was taken care of. What a superb trip. We all really enjoyed it and will surely be back for some more. (5 day Mountain Bike tour of the best trails in Wales)
Very Good Leader
Thanks again for such an excellent day. The route was brilliant, and giving us the different options along the way was great. Your guiding was superb, telling us what was coming up, what to look out for and the riding tips certainly gave me extra confidence on the day. We all thoroughly enjoyed it and got a great sense of achievement at the end. The day was perfect.
Yes it met our expectations, was the right level and gave us an opportunity to explore somewhere that we wouldn't have done on our own. It was also good to have information on the surrounding area and made it more interesting during the walk. The scenery was great and as we walked up high it was also better to see the surrounding views. I was very glad that supplies were also provided in the form of blister plasters!
Had a brilliant time and the instructor was excellent, will definitely come again
Lived up to expectations would change nothing – The Guide was very good at his job as one would expect from his background. He was sympathetic to us oldies and chose two good routes for our day walks. Once we get a full team the plan is to come again.
Fantastic
Leader was 10/10, and thanks for keeping us safe on the trip and the trip enjoyable. Excellent leader who ensured everything ran smoothly whilst letting the students make their own decisions
We all had another great day. This 2nd ride threw up some different challenges to the first and it was great to experience some different terrain. I'm sure I speak for all of us when I say we felt a great sense of achievement at the end having completed two long climbs, and some very challenging downhill sections too. We will definitely be back for more. Seconded - I absolutely loved it!

I had a great three days walking. The guide was fabulous, we went on some great routes and not a drop of rain!!
It was a day out to remember!! I was worried at first I would be unable to complete a long ride, but the ride was adapted perfectly to our fitness level making it even more enjoyable. Next time when it is dry I want to get to the top of the mountain! Also thank you for recommending where to ride the day after as it was spectacular too. The local knowledge is worth spending the cash on.
Ride met my expectations completely as the guide was knowledgeable about the terrain and knew the route in advance letting us know about what was coming. Moreover, he adjusted very well to our pace so it was a completely tailored ride
Fantastic weekend, really enjoyed it, excellent guide, great feedback from pupils
ML's were brilliant and the boys very much appreciated their help, advice and guidance
Thorough and very knowledgeable. Good with pupils and staff. Extremely helpful and good value for money. Will use again!
Perfect. Exactly what we were looking for & set at the correct level for us. We will be coming back.
Just wanted to say thanks for today, we did enjoy the walk. It was a real shame the rain came in, but I have a couple of good photos before that. Thanks once again, I am sure we will be in touch
Great day, well organised and catered for all abilities
According to my best expectations
Fully met expectations and 3 levels of fitness catered for to make for a great day.
Fantastic, perfectly suited to us (slow). Friendly, patient guide – fabulous service
Well timed, easy pace allowing for slower members and breaks. Leader stopped in sheltered places for elevenses and lunch, friendly and helpful leader
This was my first ever guided group and I am converted! I felt safe, loved every minute, the Geology cave and shake holes were an added bonus
You found a route that kept the group together for most of the day which was good. The gulley descent was excellent and so too the views!
For next time, I would want to concentrate on maximising single track - ideally shallow gradient descents/mixed climbing + descents. I intend to do the ride again and would happily work with you again. In all it was a great day and I look forward to the next time!
Guide made sure he knew my level before starting plus could gauge the tech requirements & duration. Whilst out he always gave us choices & suggestions for the next step, this was great. Superb service
We had a good walk. The only let down was the bad weather. We would recommend to family and friends, many thanks
Huge thanks for making sure we were safe and for helping us to get the most out of every day, whilst keeping it enjoyable. An excellent leader who ensured everything ran smoothly, high recommendations. Guide was very good 10/10
Excellent
The day was perfect and exceeded expectations. Having different options available to us along the route was excellent. The pace was just right. The route was challenging and pushed us, but not to the point of exhaustion. The views at the top of the climbs followed by the exhilarating downhill's far outweighed the "pain" of getting there! We all had such a good day, and felt brilliant at the end of it. One thing's for sure, we'll be back for more.